



# CALIFORNIA STATE UNIVERSITY CHANNEL ISLANDS POLICY MANUAL

**Division of Academic Affairs**  
**Approved By:** Academic Senate

**Policy Number:** SP 23-XX  
**Effective Date:** Fall 2024  
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## Policy on Faculty Office Hours

**DRAFTED BY:** Faculty Affairs Committee

**Accountability:** All CSUCI Faculty

**Effective Date:** Fall 2024

### Background and Purpose

In addition to teaching, one of the responsibilities of CSU faculty members is “maintaining office hours and/or opportunities for student consultation” (CBA, Article 20). However, the CBA does not stipulate the number or type of office hours that faculty are required to maintain. This policy is designed to provide clear guidance for CSUCI faculty with regard to office hours and faculty availability to students outside of class.

### Policy Text

#### A. Scheduling and Number of Office Hours

1. Faculty members teaching a minimum of 12 WTU<sup>1</sup> during a given semester are expected to hold a minimum of three (3) regularly scheduled office hours per week, to be offered in blocks of at least 30 minutes.
2. Faculty members teaching a minimum of nine (9) WTU during a given semester, are expected to hold a minimum of two (2) regularly scheduled office hours per week, to be offered in blocks of at least 30 minutes.
3. Faculty members teaching less than (9) WTU during a given semester, are expected to hold a minimum of one (1) regularly scheduled office hour per week, to be offered in blocks of at least 30 minutes.

<sup>1</sup> The references to WTUs in this policy refer to any type of class taught by a faculty member in a given semester: lecture, lab, activity, studio, service-learning, etc.



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4. Faculty members teaching during Summer Session or Winter Session are **expected** to hold a minimum of one (1) regularly scheduled office hour per week, to be offered in blocks of at least 30 minutes.
5. For students who are unable to attend regularly scheduled office hours, faculty members are expected to meet by appointment (in-person or virtually) at mutually convenient times, to a reasonable extent.
6. **Faculty members shall not be required to hold office hours during Final Exam Week. If faculty choose to hold office hours during Final Exam Week, they have the discretion to do so by appointment only.**
7. **No instructor shall be required to schedule and hold more than three (3) hours of regularly scheduled office hours per week.**

### B. Office hour Modality and Notification

1. The modality in which faculty members hold their office hours (e.g., in-person, virtual, or hybrid) should generally be congruent with their current mode(s) of instruction; however, faculty have the discretion to choose the modality of office hours that will best serve their students' needs.
2. **Faculty shall make a reasonable effort to meet with students with DASS accommodations in ways consistent with their approved accommodations.**
3. Whenever possible, faculty members are expected to communicate to their students and program/department office if they need to cancel or reschedule their office hours.
4. **Faculty are expected to include their office hours in their syllabi and, whenever possible, to post them outside their office (or their program/department office).**
5. **Faculty members shall communicate their office hours to their program/department office by the end of the first week of instruction. If a faculty member changes their office hours, they shall inform their students and program/department office upon doing so.**
6. To the extent that this policy requires meeting with students in person, the University shall provide a reasonably accessible and private location for such meetings.